

**Massachusetts Division of Insurance**  
**Quarterly Report of Health Maintenance Organization Membership in**  
**Insured and Government Health Plans as of December 31, 2020<sup>1,2</sup>**

**MEMBERSHIP TRENDS**

**Closed Network<sup>3,4,5</sup>**

COMPARISON OF 4th QUARTER MEMBERSHIP TO THOSE OF PRIOR THREE QUARTERS	1st Quarter 2020 Members at End of Quarter	2nd Quarter 2020 Members at End of Quarter	3rd Quarter 2020 Members at End of Quarter	4th Quarter 2020 Members at End of Quarter	Member Change from 3rd Qtr. 20 to 4th Qtr. 20	Percent Change from 3rd Qtr. 20 to 4th Qtr. 20	4th Quarter 2020 Share of Massachusetts Closed Network Market
Aetna Health Inc. <sup>6</sup>	718	711	1,223	1,220	(3)	-0.25%	0.06%
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) <sup>7</sup>	111,339	115,661	119,701	120,225	524	0.44%	6.09%
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	395,161	389,570	374,257	361,752	(12,505)	-3.34%	18.32%
Boston Medical Center Health Plan, Inc.	309,526	322,302	334,432	334,536	104	0.03%	16.94%
ConnectiCare of Massachusetts, Inc.	157	155	136	166	30	22.06%	0.01%
Fallon Community Health Plan, Inc.	162,807	167,181	172,970	176,127	3,157	1.83%	8.92%
Harvard Pilgrim Health Care, Inc.	128,159	127,182	127,117	126,308	(809)	-0.64%	6.40%
Health New England, Inc.	104,028	104,630	105,537	106,252	715	0.68%	5.38%
Tufts Associated HMO, Inc. <sup>8</sup>	261,472	258,434	253,860	253,635	(225)	-0.09%	12.85%
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) <sup>8</sup>	455,749	476,154	491,939	494,139	2,200	0.45%	25.03%
<b>Totals</b>	<b>1,929,116</b>	<b>1,961,980</b>	<b>1,981,172</b>	<b>1,974,360</b>	<b>(6,812)</b>	<b>-0.34%</b>	<b>100.0%</b>

**Preferred Network**

COMPARISON OF 4th QUARTER MEMBERSHIP TO THOSE OF PRIOR THREE QUARTERS	1st Quarter 2020 Members at End of Quarter	2nd Quarter 2020 Members at End of Quarter	3rd Quarter 2020 Members at End of Quarter	4th Quarter 2020 Members at End of Quarter	Member Change 3rd Qtr. 20 to 4th Qtr. 20	Percent Change 3rd Qtr. 20 to 4th Qtr. 20	4th Quarter 2020 Share of Massachusetts PPO Market
Aetna Health Inc. <sup>6</sup>	0	0	0	0	0	0.00%	0.00%
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) <sup>7</sup>	611	691	863	939	76	8.81%	0.44%
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	189,327	189,040	189,393	188,627	(766)	-0.40%	87.62%
ConnectiCare of Massachusetts, Inc.	26	21	21	2	(19)	-90.48%	0.00%
Harvard Pilgrim Health Care, Inc.	19,522	19,818	19,881	19,829	(52)	-0.26%	9.21%
Health New England, Inc.	4,881	5,035	5,283	5,499	216	4.09%	2.55%
Tufts Associated HMO, Inc. <sup>8</sup>	377	375	383	375	(8)	-2.09%	0.17%
<b>Totals</b>	<b>214,744</b>	<b>214,980</b>	<b>215,824</b>	<b>215,271</b>	<b>(553)</b>	<b>-0.26%</b>	<b>100.00%</b>

<sup>1</sup> Information reported by HMOs as of the end of the fourth quarter of 2020 is based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

<sup>2</sup> Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

<sup>3</sup> Reported membership declined for Fallon Community Health Plan, Inc., Health New England, Inc. and AllWays Health Partners, Inc. primarily due to Massachusetts Group Insurance Commission members switching on July 1, 2018 from insured coverage (which is reported in this table) to self-funded coverage that is not reported to the Division of Insurance.

<sup>4</sup> Effective December 31, 2017, CeltiCare Health Plan of Massachusetts, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

<sup>5</sup> Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

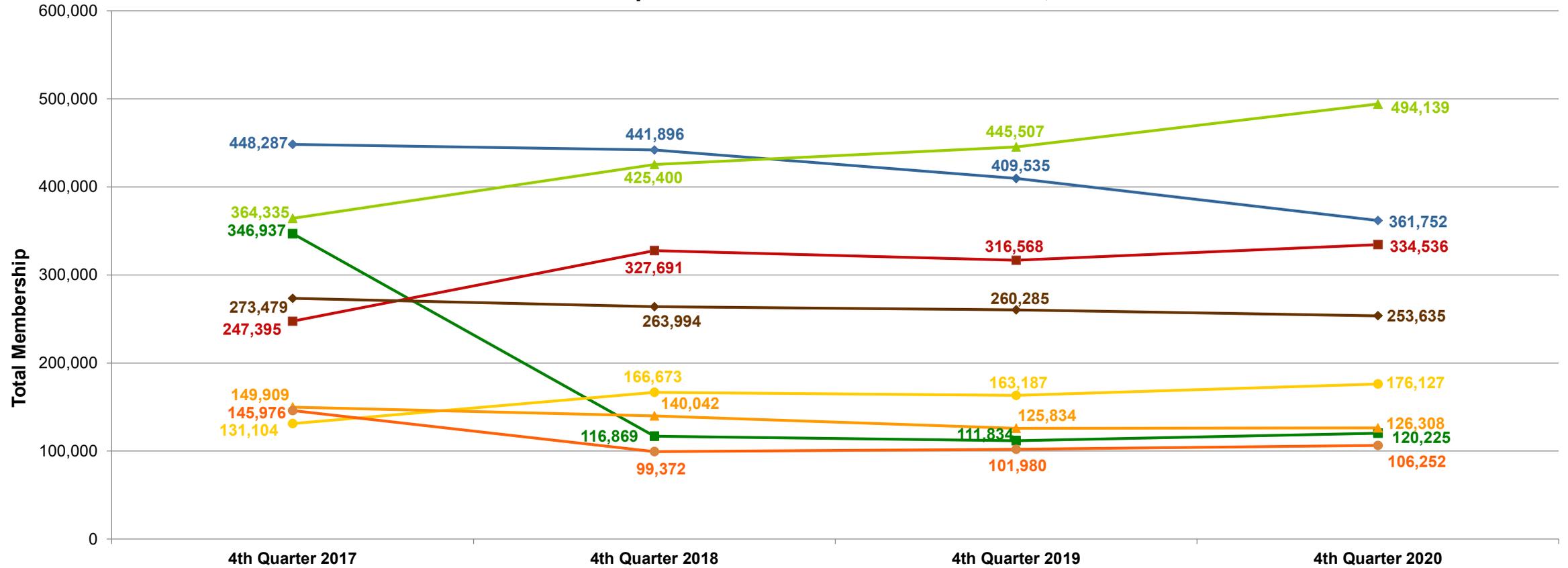
<sup>6</sup> Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

<sup>7</sup> Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc. the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

<sup>8</sup> Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP).

MEMBERSHIP TRENDS

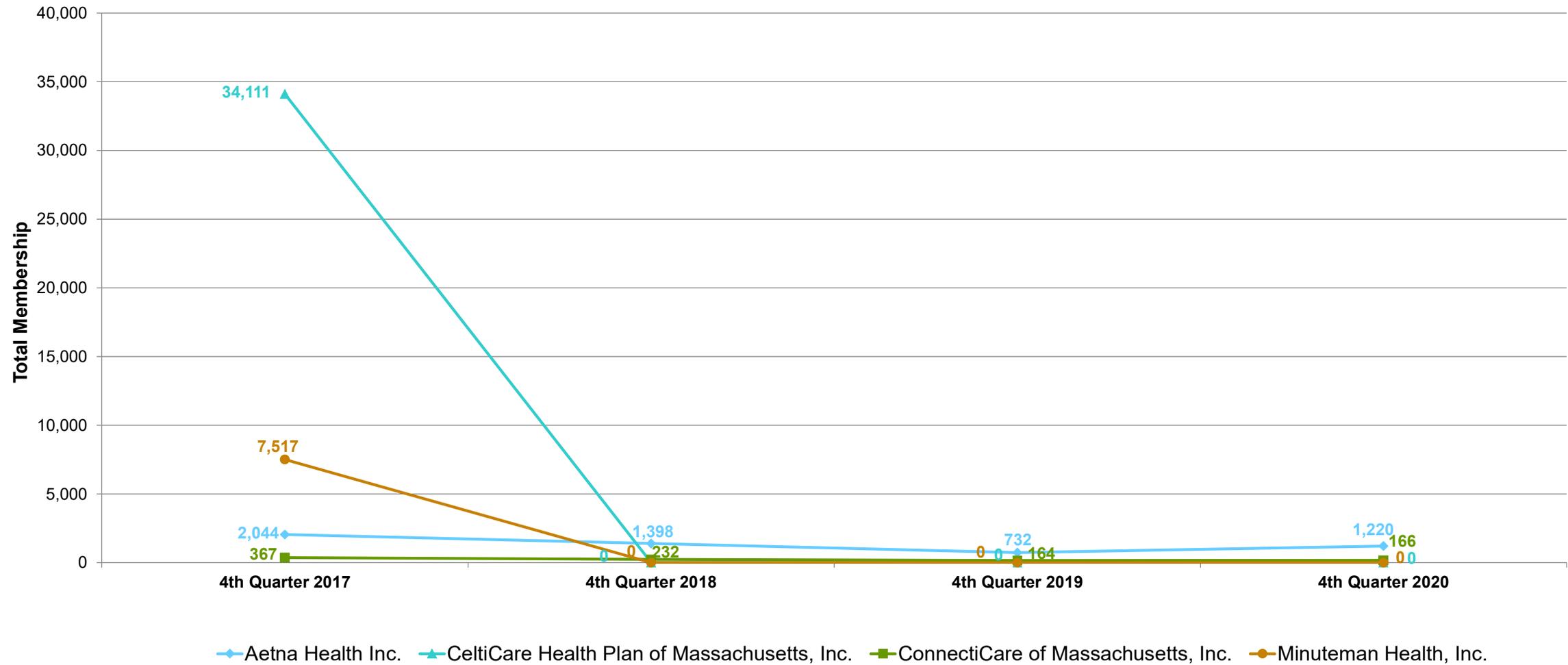
HMOs with MA Membership in Closed Network Plans over 50,000 Members on 12/31/2020



- AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.)
- Boston Medical Center Health Plan, Inc.
- ▲ Harvard Pilgrim Health Care, Inc.
- ▲ Tufts Health Public Plans, Inc. (f/k/a Network Health, LLC)
- ◆ Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.
- Fallon Community Health Plan, Inc.
- Health New England, Inc.
- Tufts Associated HMO, Inc.

MEMBERSHIP TRENDS

HMOs with MA Membership in Closed Network Plans less than 50,000 Members on 12/31/2020

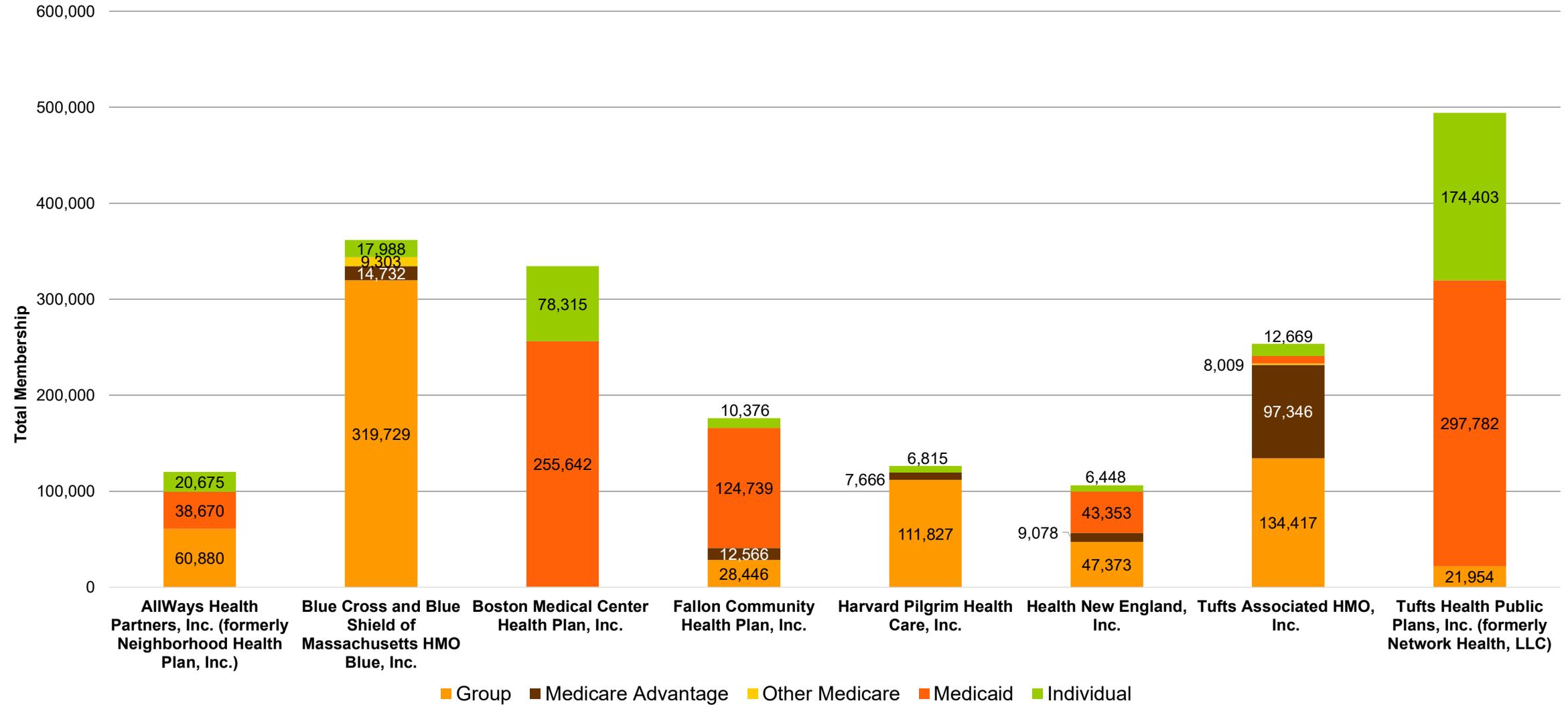


<sup>1</sup> Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

<sup>2</sup> Effective December 31, 2017, CeliCare Health, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

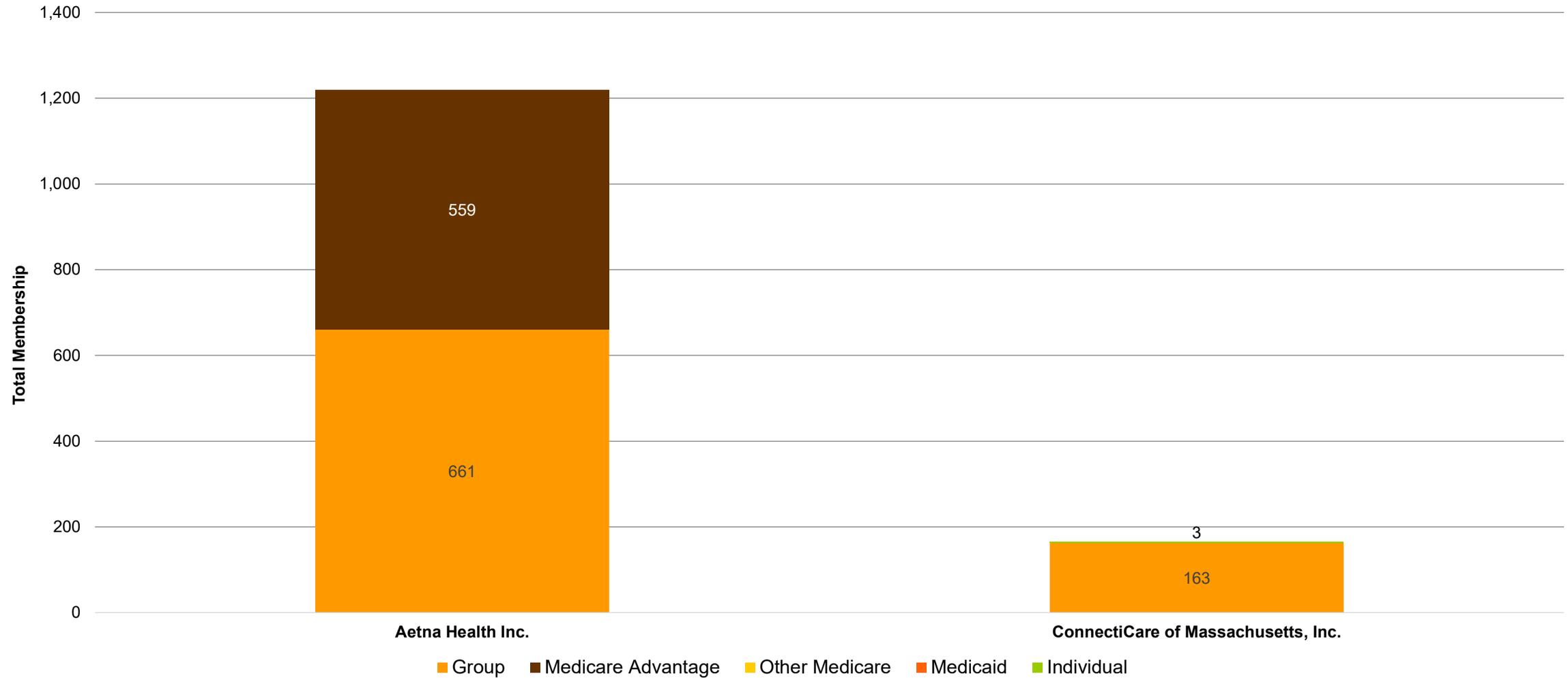
MEMBERSHIP TRENDS

HMOs with Massachusetts Membership over 50,00 Members on 12/31/2020



MEMBERSHIP TRENDS

HMOs with Massachusetts Membership less than 50,000 Members as of 12/31/2020

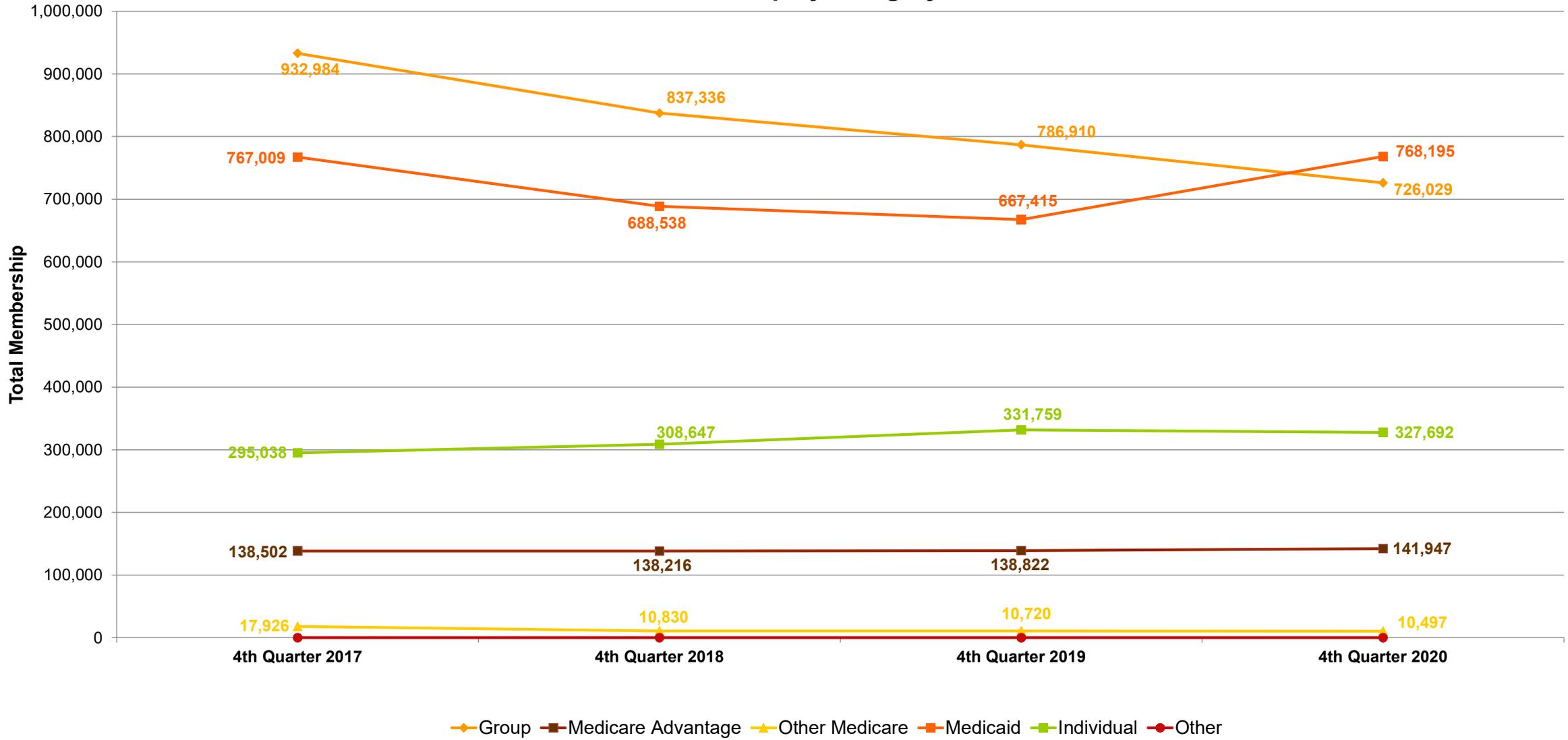


<sup>1</sup> Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. All membership ceased as of December 31, 2017.

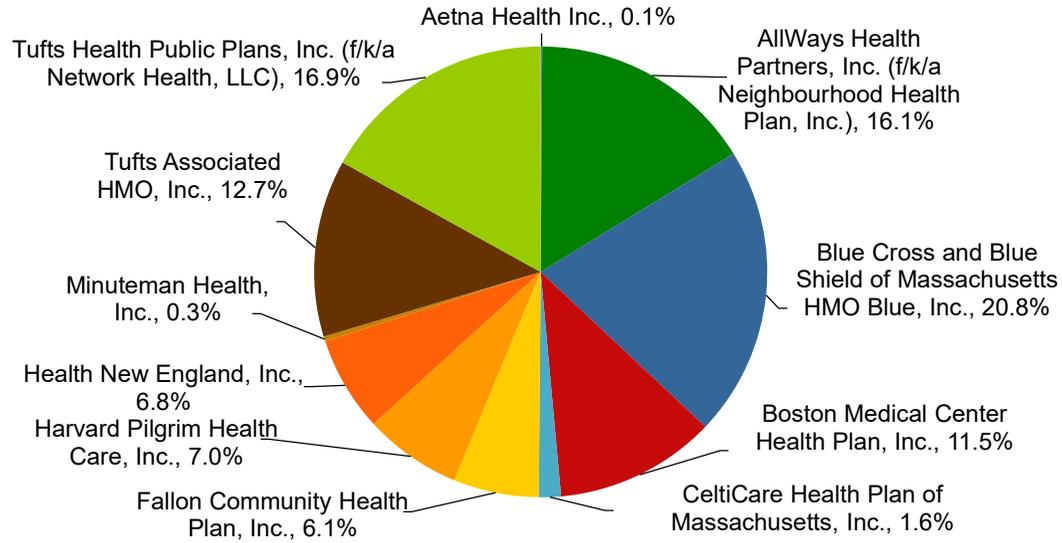
<sup>2</sup> Effective December 31, 2017, CeltiCare Health, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

MEMBERSHIP TRENDS

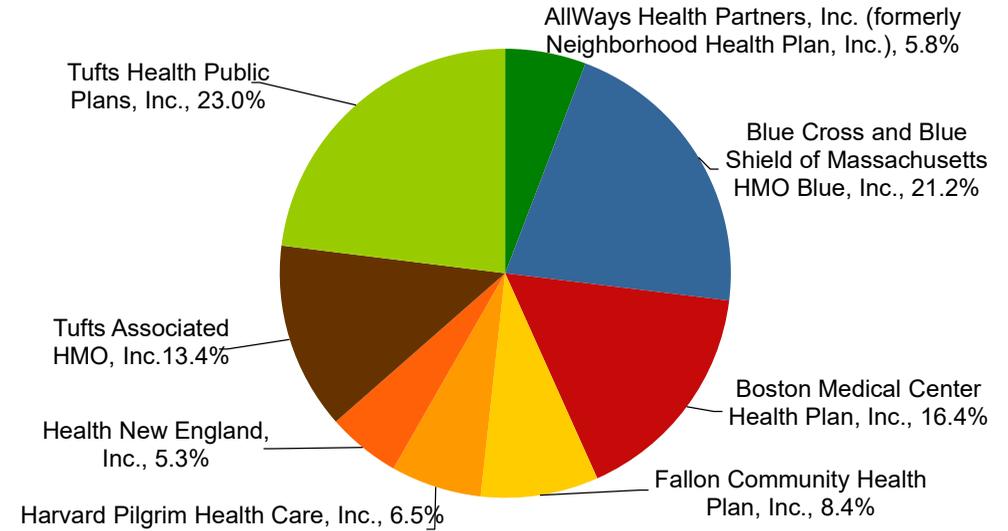
Total HMO Membership by Category of Business



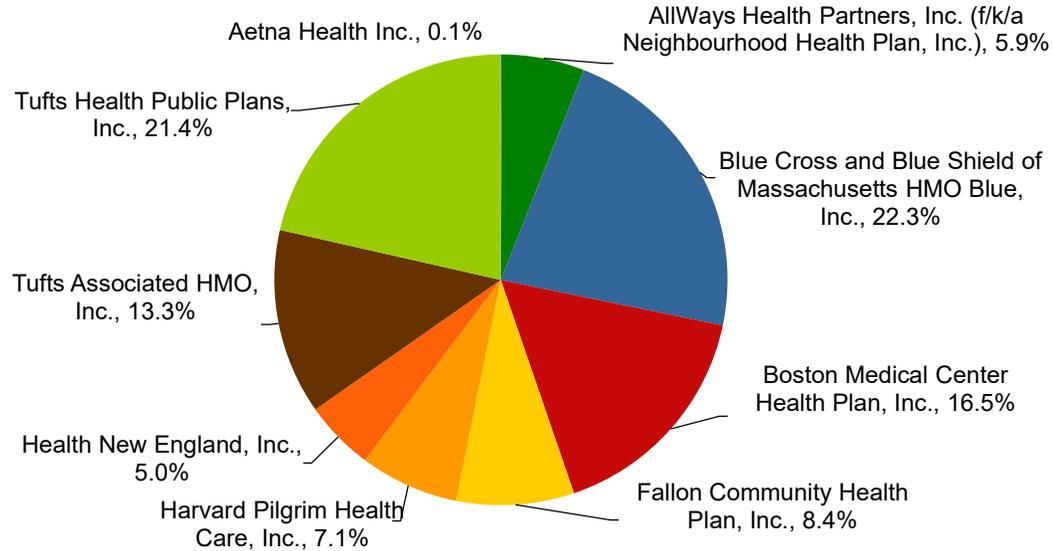
**4th Quarter 2017 Share of Massachusetts HMO Market**



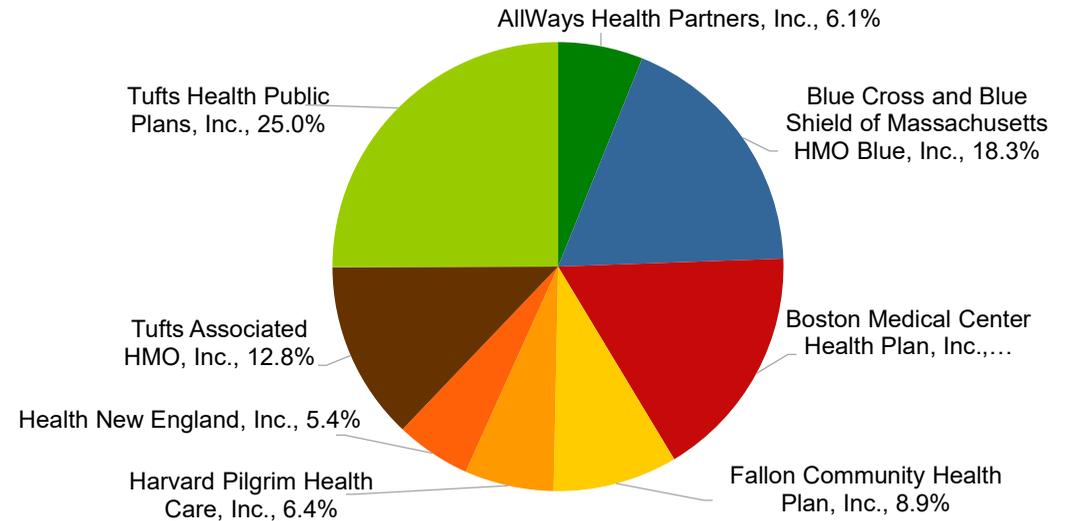
**4th Quarter 2019 Share of Massachusetts HMO Market**



**4th Quarter 2018 Share of Massachusetts HMO Market**



**4th Quarter 2020 Share of Massachusetts HMO Market**



<sup>1</sup>Membership charts reflect those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

<sup>2</sup>Effective December 31, 2017, CeltiCare Health of MA, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

<sup>3</sup>Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.